Ngā Pou E Whā Mäori Strategy





Working effectively with Mäori



MOEMOEÄ - PURPOSE

E tautoko ana, e whakapātari ana, e hāpai ana hoki mātau i ngā whānau, ngā hapori me te iwi whāmi kia noho ko Aotearoa te wāhi pai katoa mō te tamaiti.

We support, challenge, and empower families, communities and society to make Aotearoa New Zealand the best place to be a child.

KAUPAPA - STATEMENT

We are committed to the Tiriti o Waitangi as the founding document of Aotearoa. We work to make a positive difference in the lives of Mäori tamariki by:

- · valuing tamariki
- growing parenting
- supporting whänau and hapu
- connecting communities
- · transforming society
- developing our people.



Building partnerships with Mäori that:

- encourage and empower an increased ownership in the organisation and its core business.
- strengthen the capability of Mäori communities to develop whänau initiatives that meet their needs across social, cultural and economic sectors.

Being effective for Mäori by:

- seeking to deliver services that are responsive to the needs and perspectives of Mäori in a culturally appropriate manner.
- creating and maintaining a workplace that is responsive and respectful to the needs and perspectives of, and is culturally safe for, Mäori staff.

Being responsive to Mäori by:

growing the capability and capacity
 of our people through appropriate
 training and development for all staff
 to enable them to deliver services that
 respect Mäori values and support
 Mäori processes.

- incorporating Mäori values and perspectives in our policies, practices, processes and culture, including integrating credible
 Tangata Whenua models that may inform practice to provide better outcomes.
- seeking relationships with M\u00e4ori communities that are strategic and mutually beneficial.
- recognising that partnerships
 with Mäori communities are vital
 to the provision of effective and
 responsive services for Mäori, and
 viewing partnership as a continually
 evolving relationship that balances
 the duties and obligations of
 kawanatanga and the aspirations
 of rangatiratanga.

Ensuring participation by Mäori by:

 providing opportunities to involve Mäori at all levels of the organisation in decision making, planning, development and delivery of all services.



MANAAKITANGA - LOOKING AFTER OUR PEOPLE

Expressing love and respect towards people, engaging with their 'mana'. Caring for a person's wellbeing holistically – physically, mentally and psychologically.

Nau te rourou, naku te rourou, ka ma kona te iwi. Your contribution and my contribution will be sufficient for all.

WARUATANGA - INTEGRITY

A tikanga which acknowledges the wholeness of life. Holistically, it pervades all Māori values, defining the special relationship between life and death, and the physical and the special. Wairua defines two waters of being, maintaining a balance.

Ko Papa koe, ko Rangi koe.

The maternal, the paternal.

WHANAUNGATANGA - FAMILY

Kinship is a key principle of whänau, hapu, and iwi. There is strength in unity, and inclusiveness in nature. We are never left to stand alone.

Ka whānau mai, ka whāmere.

You are born, you are family.

KAITIAKITANGA - STEWARDSHIP

Uplifting, guiding, caring, respectful, recognising, and promoting wellness and potential.

Ko au hei kaiārahi, hei kaitiaki mou.

I will be your guide and protector.

KAKÖKRITANGA - EMPOVVERMENT

Recognising, promoting and nurturing Mäori into leadership roles. Having the vision, creativity and initiative to influence change.

E tū e noho, mā te iwi koe e ue.

Whether a leader stands or sits, the people will indicate their support.

AROHA - UNCONDITIONAL LOVE

There are five essential elements in relationships, encompassing respect, friendship, concern and hospitality. Acknowledging the rights of and valuing all others. Aroha is lasting, seeking harmony and humility.

Aroha atu, aroha mai.

Unconditional love extended and accepted.

MÄ PANGO, MÄ WHERO, KA OTI TE MAH

Regardless of whether we are the servant or the chief, working together we will complete the task

